

DEC 17 2012

FCC Mail Room

CHAIRMAN J. GENACHOWSKI:

GREETINGS SIR. I'M A INMATE AT DEERFIELD CORR. CENTER, IN CAPRON VIRGINIA. CURRENTLY, CONFINED 9-YEARS. MY FAMILY, AS MANY OTHERS INMATES FAMILY, AND THE FAMILIES OF MANY, ARE HAVE HARD-TIME, WITH FUEL SO HIGH, MORTGAGES SKYROCKETING, JOBS CLOSURES. MY MOTHER-FATHER, HAS HAD OUR-PHONE-PHONE PROVIDER OVER 50 YEARS, PHONE "NEVER" BEEN DISCONNECTED, OR LATE-PAID. PAST SUNDAY, I CALLED HOME, AND THE SEEMLY, PROVIDER FOR CALL TO D.C. PRISONS, STATED THERE'S A BLOCK, A BILLING ISSUE WITH PARTY [PARENT] I CALLED. I'VE GAINED INFO, MY MOTHER SENT WORD TO-ME, HOW VERY UPSET SHE IS, OVER THIS BLOCK, AND HER BILL WAS PAID. A FELLOW INMATE ADVISED ME, HOW GLOBAL TELL IS "RIPING"

2nd

ONES-077! THAT A AGENCY, VIRGINIA
CLURES, IS CORRECT, THAT THIS AGENCY
HAS CONTACTED THE F.C.C., AND
GATHERING THE FEES, TO FILE SUIT
ON GLOBAL-TEL [D.O.C.] FOR THE
UNJUST, BIAS FEES THEIR ATTACHING
TO ALL FAMILIES PHONE-BILLS.
GAINED-KNOWLEDGE, AND THE
ADDRESS, AND YOU SIR, AS THE
CHAIRMAN OF F.C.C., OUR FAMILIES
ALREADY KNOWING, THAT [I'M] WE
AREN'T FREE TO HELP. HOPE, PRAYS I
HAVE SPOKEN TRUTHS, TO THE VERY-
BEST, OF MY KNOWLEDGE. MY MOM
IS 83, VERY & VERY LIKELY, THAT A
BLOW THEREIN, THAT I CAN'T CALL
HOME, AND BILLS "ALWAYS" BEEN PAID.
IS THERE A PETITION, OR SOME-
THING F.C.C. CAN DO, OR SEND ME
TO CONTEST.

SINCERELY YOURS,
WILLIAM T. JERRY

Chairman Julius ^{DEC 17 2012}
Genachowski

FCC Mail Room
This is a public comment
for the Wright petition
C c c docket # 96-128

The price of phone calls
are hard on my family and
myself. I don't get to talk
long on the phone. I miss
getting to talk to my mom
and dad. It is very hard
on my kids. I only get
to talk to them one time
a week. I hope that
you can help us. Thank
you for your time.

Michael
Brown
119715

Thursday 29 NOV

This is a public comment for the Wright Petition
(CC DOCKET # 96-128)

Received & Inspected

DEC 17 2012

FCC Mail Room

Dear Chairman Genachowski,

My name is Jessy Lee Zachary, I am currently incarcerated in the Harris County Jail, Houston Texas. I have been in jail since July 2010. Due to the high cost of a 10 minute phone call, 10 dollars I am limited to one call a month to home to tell my Grandmother I love her. If the phone calls were just a little less expensive I would be able to call home more than once a month. If anything at all can be done to lower the phone call costs, please do so. Thank you for your time.

Sincerely,
Jessy Lee Zachary

JESSY LEE ZACHARY
01735106-602
1200 BAKER ST
HOUSTON, TX
77002-1202

Gregory Womack CP-7024
301 Morea Road
Frackville, PA 17932
December 10, 2012

Received & Inspected

DEC 17 2012

FCC Mail Room

Chairman Julius Genachowski
Federal Communications Commission
Public Comments
145 12th Street, SW
Washington, DC 20554

RE: This is a public comment for the Wright Petition (CC Docket No.96-128)

Dear Chairman Genachowski,

I am writing to voice my concern and displeasure with the current phone system in the PA D.O.C. In recent months they have changed to a new provider, which has taken things from bad to worst. The old system was already charging us to high a fee. Now that the new system has been installed, the prices have stayed the same, but the service has gotten drastically worst.

I have been in prison for close to 20 years. During which time my family has always kept long distance and collect on their phone so I could call. Over the years, I have changed my life. Started going to church and studying to become a Pastor. My father will turn 65 in February, and does not get to church that often. So for the past 4 to 5 years. I have been calling him every Sunday, ministering to him and praying with him. Which has helped our relationship grow unto the point that I now consider him my best friend and biggest supporter.

When the new phone system kicked in, they cut all collect phone numbers off everyones list. The only way to make a call now, is to have your family set up an account with them, or the inmate has to purchase a phone card through commissary. In order for your family to set up an account with them, have a debit or credit card. My father has neither. Phone cards start at \$10.90 on commissary. With the menile pay we receive, and the high prices of cosmetics, and other necessities. It is impossible to purchase a phone card without outside assistance. So there is no way for me to stay in contact with my family on a regular

basis. My father does not have a regular income, so he can not send me any support to help with the calls. Which has left me with maybe one call a month. If I am lucky.

The truth is, none of those things should matter. How much money I have, and if my family has a debit or credit card. This phone system is outdated, outrageous, outlandish, and should be taken out!

The D.O.C. always talks about they are promoting a family atmosphere. I do not see how they are accomplishing this, by disconnecting inmates from their families until we are able to pay them their telephone ransoms. In the last 3 months, I have spoken with my father 3 times. None in the last 4 weeks. Both my mother and step mother have had a major surgery (one a hip replacement, and the other heart surgery), and I have been unable to find out how they are doing.

If there is anything you can do to help us. Please do it. This phone system is breaking up families, and creating hardships on others.

Sincerely,



Gregory Womack

Received & Inspected

DEC 17 2012

FCC Mail Room

December 5, 2012

Karl Tobey DOC #887284
Coyote Ridge Corrections
PO Box 769, I-805
Connell, WA 99326

Chairman Julius Genachowski
Federal Communications Commission
Public Comments
445 12th Street, SW
Washington, DC 20554

This is a public comment for the Wright Petition (cc Docket 96-128).

My name is Karl Tobey. I have been incarcerated in Washington State since 2005. I have family that live in Washington State, California, and Nebraska. During the first four years of my incarceration I kept in regular contact with my 84-year old Grandmother; Aunts, and Uncles in Washington through collect calls. I called by Grandma twice a month on average and I called my other family members three times a month. At that time, I believe the prison phone contract was with V-Connect Services.

These phone calls cost my family nearly \$6 per call in-state. In 2009, the phone contract changed to Global*Tell Link. Once this occurred, Global*Tell Link made it so that if family members did not have certain long distance carriers, I could not call them collect, and they had to sign up for a pre-paid account to deposit money. This placed an undue hardship on me and my family; it effectively prevented me from calling all of my family members in Washington with the exception of one uncle who had an **approved** long distance carrier.

Before I was incarcerated, I lived with, and took care of my Grandma. She will be 85 in January. She is too frail to make the five hour drive across the State to visit me. She lives on a fixed income and cannot afford to have money tied up in a prepaid phone account. She also would not know how to even set one up. Not being able to speak to her every month has really weakened our relationship and caused both of us to go through depression. She has endured two different cancers in her lifetime, and at 85, only God knows how much longer she has left on this Earth. I would like to speak to her as much as possible before she passes, but I cannot do that with Global*Tell Link and the high cost of phone calls.

My sister lives in Nebraska and my mother lives in California. I cannot even call them because the collect calls were costing \$30 dollars each. It was only after the prison implemented email for prisoners-- reducing the number of out-of-state collect calls, that Global*Tell Link reduced its fee for out-of-state collect calls to about \$22 dollars-- still too high for my family. This is why monopolies on prison phone contracts are not good. Without competition, they can charge whatever they

want. This has placed a tremendous burden on me and my family and strained ties to my family.

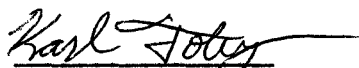
The high cost of phone calls from prison affect not only the incarcerated and their families, but also the communities in every town across America in the form of recidivism. Several criminological theories on inmate visitation such as Hirschi's Social Bond Theory argues that "strong bonds to family, friends, and community serve to constrain tendencies to commit crime." See **Cause of Delinquency**. Berkely Press (1969). The expectation is that social support during and after prison can serve as the critical differentiating factor between those who desist from offending and those who persist. Further, in 2008, a report called "**Inmate Social Ties and The Transition to Society: Does Visitation Reduce Recidivism**," in the Journal of Research in Crime and Delinquency indicates the odds of recidivism are 30.7% lower for inmates who maintain social ties outside of prison, Pg. 304-05. The study notes there are already "many challenges [that] confront inmates in their attempts to sustain existing relationships with people outside of prison or to develop new ones." Pg. 290.

While communicating with family by phone is not the same as in-person visitation, it is still an important tool that helps to re-enforce family and community ties and cement social bonds. Unfortunately, many Department of Corrections across the United States view the prison phone system as a revenue source rather than an important tool to strengthen social ties and reduce recidivism.

It is through the lack of competition in service providers and backward priorities in Corrections that inmates, their families, and communities suffer the consequences of strained family and community ties and increased recidivism. I pray the FCC steps in to correct the travesty being perpetrated on the American people by such few service providers and exorbitant phone rates.

Thank you for your time and consideration of this matter.

Sincerely,



Karl Tobey #887294

Coyote Ridge Corrections
c.c. File.

This is a public comment for CDC Docket
#96-128 (the Wright Petition)

Received & Inspected

DEC 17 2012

FCC Mail Room

#1446675 4B/24B

Dillwyn Correctional Center

P.O. Box 670

Dillwyn, VA 23936

December 10, 2012

Chairman Julius Genachowski
Federal Communications Commission
Public Comments
445 12th Street NW
Washington, DC 20554

Dear Chairman Genachowski,

I would like to comment on the phone rate I am charged as a state of Virginia inmate. I was in the Deep Meadows Correctional Unit (about 15 miles from Richmond, VA) until June 2012. The cost of a 20 minute phone call via Global Tel* Link from Deep Meadows to Richmond was \$1.00 - a reasonable amount. In the later part of June I was transferred to Dillwyn Correctional Center in Dillwyn, VA (about 60 miles west of Richmond). The cost of a 20 minute phone call to my wife in Richmond increased to \$7.00/20 minutes at Dillwyn. The first month at Dillwyn my wife's phone bill was about \$275.

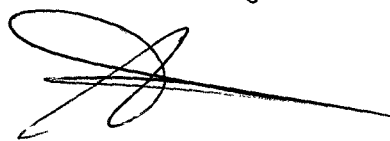
(see page 2)

I am able to speak with my wife now only once to twice a week due to the exorbitant phone rate that we are charged. In an attempt to find out how to decrease our phone rates my wife talked to a Global Tel*Link customer representative. His insensitive comment was to tell my wife to "move" to reduce the cost.

Global Tel*Link's predatory pricing policies and its monopoly over the inmate phone system is grossly unfair and prevents me from being a part of my wife's life as she attempts to survive on the outside by herself without my support.

Please help stop the abusive phone rates.

Sincerely yours,



John P Doolittle

TO: FEDERAL COMMUNICATIONS COMMISSION (F.C.C.)
% CHAIRMAN JULIUS BELACHOWSKI
PUBLIC COMMENTS
445 TWELFTH STREET
WASHINGTON DC 20554

DECEMBER 09, 2012

Received & Inspected

DEC 17 2012

FCC Mail Room

RE: PUBLIC COMMENTS
FROM: RUBEN FIGUEROA T55771
C2-101-CSP-CENTINELA
PO BOX 921
IMPERIAL, CALIFORNIA
92251

TO CHAIRMAN JULIUS BELACHOWSKI AND/OR HIS REPRESENTATIVE;

THIS IS A PUBLIC COMMENT FOR THE WRIBBIT PETITION (CC DOCKET 96-128).
I'M WRITING TO EXPLAIN WHAT THE HIGH COST OF PRISON PHONE CALLS HAS COST ME! I'VE BEEN IN
PRISON SINCE 2000. I WAS A GOOD FATHER & PROVIDER TO MY SIX (6) CHILDREN, WORKING IN THE
LABORERS UNION FOR TEN (10) YEARS (VESTED) & VERY CLOSE & ACTIVE IN MY CHILDREN'S SCHOOLING & SPORTS
ACTIVITIES. UNFORTUNATELY DUE TO THE HIGH COST OF PRISON CALLS, MY RELATIONSHIP WITH MY SIX (6)
CHILDREN HAS DETERIORATED. FIRST I CALLED MY CHILDREN LOTS MAINTAINING STRONG FAMILY TIES
YET MY BILLS FOR THE PHONE WERE HUNDREDS OF DOLLARS PER MONTH. AS THE YEARS PAST MY SAVINGS
DETERIORATED AND MY EX WIFE & FAMILY COULD NO LONGER AFFORD SUCH HIGH PHONE BILLS. I THEN
CALLED LESS AND LESS TO WHERE EVENTUALLY MY EX COULD NO LONGER AFFORD MY CALLS. AS SUCH,
I NOW ONLY SPEAK TO MY CHILDREN IF I'M LUCKY TO CATCH THEM VISITING MY PARENTS
HOME. BUT DUE TO MY PARENTS BEING IN THEIR 70'S AND ON A FIXED INCOME MY CALLS ARE VERY
LIMITED. I SPEAK TO MY CHILDREN ABOUT ONCE OR TWICE PER YEAR NOW A FAR CRY FROM
HOW CLOSE & LOVING WE ONCE WERE. IT SADDENS ME AS A FATHER NOT TO AT LEAST SHARE THE LITT.
THINGS MY CHILDREN NEED TO SHARE WITH ME. AT ONE TIME THE PHONE WAS MY CONNECTION TO MY
CHILDREN, NOW DUE TO THE HIGH COSTS ITS ONLY BEEN MY BARRIER. I REALLY WISH THAT YOU
FATHERS AT THE F.C.C. WOULD PLACE YOURSELF IN OUR SHOES & SEE WHAT "HIGH COSTS" DUE TO FAMILIES
AND CHILDREN'S PSYCHOLOGICAL UPRISING. THANK YOU, CONVICTED - CONCERNED - FATHER.

RESPECTFULLY YOURS,

HAPPY HOLIDAYS!!!

Ruben Figueroa Ch.
RUBEN FIGUEROA # T55771
DECLARANT

12/09/12
DATE

DEC 17 2012

FCC Mail Room

DEAR Chairman GENACHOWSKI:

This is A PUBLIC COMMENT FOR
THE WRIGHT PETITION (CC Docket 96-12)

Chairman GENACHOWSKI WE NEED
YOUR HELP BADLY. MY PARENTS LIVE
IN SOUTHERN MISSOURI AND I AM IN
ALASKA. THEIR HEALTH + EYE SIGHT ARE NO
ALL THAT WELL! THEY ARE BOTH IN THEIR
80'S. SO MY PHONE CALLS ARE VERY
IMPORTANT TO THEM! THEY ARE DEPEND ON
A FIXED INCOME! A 30 MIN CALL FROM
HONOLULU TO Seward, AK TO THEM, COST
\$38.33. DUE TO THEIR AGE AND EYE
SIGHT IT IS HARD FOR THEM TO WRITE
LETTERS. PHONE CALLS ARE VERY IMPORTANT
TO THEM! WE HAVE ONLY ONCE A MONTH
PHONE CALL AND THAT IT IS GETTING TOO
EXPENSIVE FOR THEM!!

PLEASE TRY TO DO SOMETHING ABOUT
THIS MATTER.

MY PARENTS NAMES ARE JACK +
JULIA DEBEAT, PHONE # 417-256-8499.
ALSO I HAD TO GET CALLING MY SISTER
ALL TOGETHER, SHE COULD NOT AFFORD MY
CALLS!!

THANK YOU
MICHAEL DEBEAT #25864 Mike Debeat

Spring Creek Correctional Center

3600 BETTE BLVD

SEWARD ALASKA 99664

Received & Inspected

DEC 17 2012

FCC Mail Room

Calvin P. Clark 111216

DFCC

Dec. 10, 2012

Dear Chairman Genachowski,
"This is a public comment for The Wright Petition
(CC Docket 96-128)"

I Am serving my sentence here in Virginia
but I have family members in New York, Illinois,
and Florida that I'm unable to call due to the
High Rates charged by Global Tel Link. During these
hard economic times this Huge, Rich and Powerful
Corporation is taking Advantage of our love ones
Most of my family member are too old or young to
write me and would love just to hear my voice
I Am being punished for my crime, please don't
put a strain on my family too. I Am pleading to
the FCC Commission to please Cap or limit the Rates
that phone companies can charge.

Thank-you Sincerely
Calvin P. Clark

MR. Larry Thogerson
GDC # 161073
A.S.M.P. 14B1
3001 Gordon Hwy
Grove town, GA
30813

Received & Inspected

DEC 17 2012

FCC Mail Room

FCC Commissioner
c/o Mignon Clyburn
445 12th St. SW,
Washington, DC 20554

Dear Sirs or Madams;

Would you please send me more
information RE: Wright Petition
and latest results. Please send me
an application or Complaint form for
the abusive phone service MCI Prices
ganging prison phone calls/Privacy and
so on. Thank you Larry Thogerson

Send to: > Larry Thogerson
2840 Edgewood Dr
Marietta GA 30062

F.C.C. Commissioner
445 12th St. S.W.
Washington, DC 20554

DEC 17 2012

FCC Mail Room

Ronald Jackson
Inst.#CF-3994
1100 Pike Street
Huntingdon, Pa.

16654-1112

December 11, 2012

Julius Genachayvski
Chairman
Federal Communication Commission
Public Comments
445 12th Street SW.,
Washington, DC. 20554

Dear Mr. "CHAIRMAN" Genachovski,

In corresponding to this forum "PUBLIC COMMENTS". It is a tragetic concern, that big contracts to the Pennsylvania Department Of Corrections (PA. DOC) provides the most inadequate of phone services, at the highest cost to prisoner's, and their families.

I am, like many of my ilk force to use the phone system to maintain verbal communication with family over long distance. My original residents is South Philadelphia, but the majority of my kinfolk is spreaded along the EAST, and CENTRAL part of the U.S. over the years, that communication has been heavily trained due largeljy to the phone cost, and miscommunication through letter's.

My aging AUNT lives in North Carolina, and do to the astronomical service charge (\$4), and \$2.60 per minute for 15min. calls. We can only speak vie phone once maybe twice per month but before we can actually talk to each other, a recorder comes on as an initial introduction, explaining the cost of the call, what numbers to press to accept, or not to accept the call, what number to deal to establish an account with the DOC, and private phone service. All this takes place, before the actual communication with my kinfolks. (2 to 3min.s), then if, that anit enough. During the course of the conversation. We are interrupted thre(3)e, or fou(4)r times during the remaining 12min.s by a recording, that repeats the exact same message everytime.

: "THE PHONE IS BEING MONITOR": "CALL WAITING, OR THREE WAY WILL TERMINATE YOUR CALL": "60 SECONDS REMAINING BEFORE THE PHONE SHUTDOWN": "30 SECONDS REMINES BEFORE THE PHONE SHUT DOWN"...all this takes another 2' to 3min.s. So, 10min.s in all...and probably what we actually get on the phone with family and love on(1)e's.

These interruptions are unnecessary, and cuts in while the conversation with family is going on preventing them from hearing you, and you from hearing them. We are force to wait.

My Aunt, to this date is totally disenchanted with this process, and rip off! My Aunt is aging, and a burden on her to communication, although tele-communication is the biggest it's ever been. The strain to communicate with love ones is so frustrating over this technology (RECORDING), that on(1)e is led to believe, that it's by design. My Aunt recently inform me vie mail, that: "SHE CAN'T AFFORD TO PAY THE HIGH COST OF THIS PHONE SERVICE, THAT SHE HERSELF IS ON A BUDGET"! This my motivation to contact people who understand what is happening to "PEOPLES/PRISONER'S OF MY ILK". Now, I call once a month, but that is temperily. To help with the cost. I forward her \$20.00 a moonth. I don't have cable, because of this, but that's nlot an issue for me. I want to talk to my Aunt, as often as I can, but is very very limited do to inadequate phone system and high cost.

We are all feeling the strain, and separation to be, and talk with family over long distance. The PA. DOC phone service is not design is to eliminate it all together. My hardship continue's, and I'm not alone. We are all fighting to change this system presently in place. I imagine a boycott would surface. We need you suppdort here in PENNSYLVANIA.

Sincerely yours,

Ronald Jackson
Inst.#CF-3994

Received & Inspected
DEC 17 2012
FCC Mail Room

Jerome Jefferson
KG-1003
1100 Pike, St
SCI-Huntingdon
Huntingdon, Pa 16654-1112

chairman Julius Genachowski
Federal Communications Commission
Public Comments
445 12th, St, SW
Washington, DC 20554

**Dear, Chairman Genachowski, 'This is a public comments
for the Wright Petition(CC DOCKET#96-128)."**

I'll express myself Quickly, clearly, and Briefly.

I would like to talk about the phone situation
here at SCI-Huntingdon, here in Pennsylvania. **IT'S MOST DEFINITELY
A HARDSHIP ON MY FAMILY.** The cost of (1) 15minute phone call
from SCI-Huntingdon is a **WHOOPING \$5.20**

I'm gonna end this Pition by saying this: I'm not
gonna pretend that I no all of the prices across the US, but
the cost of **THESE CALLS IN PA SEEM LIKE THEY ARE WAY TOO HIGH!**

Sincerly Yours
Jerome Jefferson KG-1003

